Approved POC on 4/11/11 Bureau of Health Care Quality and Compliance (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING B. WING_ 02/02/2011 NVS3643AGC STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **5544 SURREY STREET HACIENDA HILL MANOR** LAS VEGAS, NV 89119 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX **PREFIX** DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) Y 000 Y 000 Initial Comments The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal. state, or local laws. This Statement of Deficiencies was generated as a result of an annual State Licensure survey conducted in your facility on 2/2/11. This State Licensure survey was conducted by the authority of NRS 449.150. Powers of the Health Division. The facility is licensed for six Residential Facility for Group beds which provide care to persons with Alzheimer's disease, Category II residents. The census at the time of the survey was five. Five resident files were reviewed and five RECEIVED employee files were reviewed. No discharged resident file was reviewed. MAR 8 1 200 BUREAU OF LICENSURE AND CERTIFICATION LAS YEGAS, NEYADA The facility received a grade of A. The following deficiencies were identified: Y103. EMPLOYEE #2 GOT MER PHYSICAL ON 02/17/11 AND EMPLOYEE #5 Y 103 Y 103 449.200(1)(d) Personnel File - NAC 441A / SS=E | Tuberculosis ON 02/25/11. I HAD A NAC 449.200 MEETING WITH THE OWNER 1. Except as otherwise provided in subsection 2.

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

a separate personnel file must be kept for each

(d) The health certificates required pursuant to

member of the staff of a facility and must

chapter 441A of NAC for the employee.

AND ALL DULOYEES TO

MAKE SUCE THAT THE

FILES OF ALL EMPLOYEES WILL

BE REVIEWED EVERY 3 MONTHS

(X6) DATE

Bureau of Health Care Quality and Compliance (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING B. WING_ NVS3643AGC 02/02/2011 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **5544 SURREY STREET HACIENDA HILL MANOR** LAS VEGAS, NV 89119 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) TO ENSURE ALL PAPERWORK IS Y 103 Y 103 | Continued From page 1 COMPLETE. FROM THEN ON NO EMPLOYET WILL BE HIMED LINCESS ALL PAPERLYSICK IS This Regulation is not met as evidenced by: COMPLETE. Based on record review on 2/2/11, the facility ADMINISTRATION WILL MENTICK failed to ensure 2 of 5 caregivers complied with NAC 441A.375 regarding initial employment ComplianCE AND CONNEX physicals (Employee #2 and #5). CHARGE. PHYSICA EXAM
EXTIBIT 1- OF EMPLYES 145 2/25/11 Severity: 2 Scope: 2 Y 105 449.200(1)(f) Personnel File - Background Check Y 105 SS=E

NAC 449.200

1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include:

(f) Evidence of compliance with NRS 449.176 to 449.185, inclusive.

This Regulation is not met as evidenced by: Based on record review on 2/2/11, the facility failed to ensure 2 of 5 employees met background check requirements of NRS 449.176 to 449.188 (Employee #1-missing results of State and FBI background checks and Employee #5- no fingerprints done within 10 days of hire).

This was a repeat deficiency from the 1/15/10 State Licensure survey.

Severity: 2 Scope: 2

YIOS EMACKE # / HAD HIS FINETARKINIS TAKEN 11/13/10 BUT THE FEBRUIS LODIE WEVER RECIEVED FROM THE STATE +FBI UNTIL 02/20/11 WHEN HIS FINGERACIOTS
WERE LETURNED FOX MUSSING ACCOUNT
HIS FINEERAKINTS WERE RESUBMITED 03/01/11. EMAROYEE #5 HAD HER FINGERPRINTS TAKEN CEPZ/11 AND WAS SENT 03/01/11. I HAVE A METING WITH THE QUINEX + EMPLOYEES OF THE FACILITY TO MAKE SURE ALL FRES MITE CONFLETE BEFORE MYONE IS HILED. THE THE EMPLOYETS WILL BE FEVIEWED EVERY 3 MONTHS TO THEN ampliance. Amountainason vine MONITOR + OWNER 13 IN CHARGE TO BULE COMPLENCE. EXHIBIT 2 - COPIES OF FINGERPRINTS

EXHIBIT 3 - RECIEPT FOR MAILING

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

STATE FORM

15UM11

If continuation sheet 2 of 4



Bureau of Health Care Quality and Compliance (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED **IDENTIFICATION NUMBER:** A. BUILDING B. WING NVS3643AGC 02/02/2011 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **5544 SURREY STREET HACIENDA HILL MANOR** LAS VEGAS, NV 89119 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETE (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) Y 877 Y 877 Continued From page 2 AN OXDER FROM THE DOCTOR OF RESIDENT #3 WAS Y 877 449.2742(5) OTC medications & Dietary Y 877 SS=D AE Supplements TAKEN ON 2/14/11 FER TYLENDE +

VIT C SCOME. THERE WAS AN

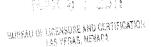
ORIGINAL CROCK DATED 0/26/11 IN

THE RAN OF CALE OF MEDICATION NAC 449 2742 5. An over-the-counter medication or a dietary supplement may be given to a resident only if the resident's physician has approved the BUT THE TYLENOL WAS WKITTEN administration of the medication or supplement in writing or the facility is ordered to do so by AS 325 MG INSTOAD OF SOOME. another physician. The over-the-counter medication or dietary supplement must be administered in accordance with the written instructions of the physician. The administration ONNERS & ENCLOYEES TO MAKE of over-the-counter medication and dietary supplements must be included in the record required pursuant to paragraph (b) of subsection LEGIDENTS ALL LEVIEWED EVERY 1 of NAC 449,2744. FORES ALE COMPLETE. AMILISTATION WILL MONITOR AND OWNER IS IN This Regulation is not met as evidenced by: CHARLE FOX COMPLIANCE. Based on record review and interview on 2/2/11. the facility did not obtain physician orders to EXHIBIT 4 - DR'S CADER
EXHIBIT 5 - PLAN OF CALE OF administer over-the-counter (OTC) medications to 1 of 5 residents (Resident #3- Tylenol 500 milligrams and Vitamin C 500 milligrams). Severity: 2 Scope: 1 Y 922 449.2748(3)(a) Medication Labeling Y 922 SS=E NAC 449,2748 If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

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Bureau of Health Care Quality and Compliance (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING B. WING 02/02/2011 NVS3643AGC STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **5544 SURREY STREET HACIENDA HILL MANOR** LAS VEGAS, NV 89119 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX **PREFIX** CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) Y 922 Y 922 Continued From page 3 MEDICATIONS 3. Medication, including, without limitation, any ALL LABELED AS SOON AS over-the-counter medication or dietary supplement, must be: IT IS DECIVERED TO THE (a) Plainly labeled as to its contents, the name of PARILITY. I HAVE INSTRUCTED the resident for whom it is prescribed and the name of the prescribing physician. THE EMPLOYEES TO MAKE SUF THAT ANY MEDICATIONS CVITAMINS / OVEX THE COUNTEX)

ANE CABETED ACCOUNTEX)

MEDICATIONS WILL BE CHECUED

MONTHLY TO ENSURE CONDIANCE

ATMINISTRATION IS IN CHARLEE.

EXHIBIT 6 - PICTURES OF

MEDICATIONS WITH This Regulation is not met as evidenced by: Based on observation and interview on 2/2/11. the facility failed to ensure medications were plainly labeled for 2 of 5 residents (Resident #2-Ferrous Sulfate and Resident #3-multivitamin). Severity: 2 Scope: 2

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

STATE FORM

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